

The IOM Family Assistance Programme (FAP) is funded by the German Federal Foreign Office to facilitate the family reunification of vulnerable migrants who are compelled to leave their country, with a person with protection status in Germany. The programme started in 2016 with the operation of five service centres in Turkey, Lebanon and Iraq, where Syrian and Iraqi nationals could apply for family reunification visas. After successfully enhancing and managing this regular migration pathway to Germany over the past two years, the programme has now been expanded to support beneficiaries from various nationalities through a network of service centres across ten countries.

The Family Assistance Programme offers a regular migration pathway for migrants in vulnerable situations.



PROTECT

Dissuading families in vulnerable situations from seeking unsafe, irregular and life-threatening journeys to reach Germany.

Protecting beneficiaries from misinformation and exploitation by unscrupulous visa brokers and smugglers.



REUNITE

Principal Applicant

Upholding the basic right of family unity and processing visa requests within reasonable time-frames, thereby reuniting families sooner.



PREPARE

Empowering families with information and visa-related services in their native language including Arabic, Kurdish, Tigrinya, Amharic, Somali, Dari and Pashto.

215,000
Beneficiaries received by centres

153,052
E-mails exchanged with beneficiaries

119,000 Beneficiaries assisted remotely 45,000
Followers on Facebook updated with programme information and answers to their questions

SDG - GOAL 10.7

"Facilitate orderly, safe, regular and responsible migration and mobility of people, including through the implementation of planned and well-managed migration policies."





BENEFICIARY PROFILE Family Size Gender Number of years of work experience Age among adult beneficiaries 1-5 None <18 3% >5 7% MEMBERS 18-29 35% 3-5 30-39 26% 41% MEMBERS 20% 40-49 20+ <3 52% 16% >50 77% 11-15 16-20

HOW FAP ASSISTS VULNERABLE MIGRANTS

FAP provides both in-person and remote assistance to a high volume of vulnerable families in a safe, empowering and migrant-friendly environment by informing them about the visa requirements, checking their applications for completeness and fast tracking complete applications.

FAP CENTRES

- Conduct completeness checks, provide information, assist in preparing visa applications and facilitate visa appointment scheduling.
- Conveniently located and accessible for beneficiaries with physical disabilities, as well as offering child-friendly facilities.
- Staffed with native speakers trained to attend to the specific needs of beneficiaries, whether they are elderly, women or girls at risk, unaccompanied or separated children, LGBTI or others.
- Collect visa applications on behalf of German Consulates additionally, capturing biometrics, returning visa decisions and fast-tracking medical cases and unaccompanied minors.
- Equipped with information materials about the corresponding visa process and integration in Germany with a tailored handbook prepared by IOM for family reunification cases.

334,000+
Beneficiaries assisted since June 2016

INTEGRATION HANDBOOK

FAP developed an integration handbook to better facilitate the integration of migrant families into German society. This handbook is available and free for interested beneficiaries in all FAP centres. The handbook provides detailed information and focuses on the family reunification process in Germany and all necessary steps to complete a successful application. Additional topics covered in the handbook include; living in Germany, integration into the German society, access to the labour market, rights and responsibilities, living costs and practical advice.



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IOM FAMILY ASSISTANCE PROGRAMME